



Rescue Ready Education

Course Cancellation Policy

Reservation and Deposit:

To reserve a spot in the Rescue Ready Education first aid course, a 50% deposit must be paid within 14 calendar days of the course start date. This deposit is nonrefundable and serves as a reservation fee.

Cancellation Terms:

If cancellation occurs more than 7 calendar days before the course start date, the participant is eligible for a refund of any amount paid beyond the nonrefundable deposit.

If cancellation occurs less than 7 calendar days prior to the course start date, the entire deposit becomes nonrefundable.

Failure to attend the course without prior notice will result in forfeiture of the entire deposit.

Cancellation Procedure:

Cancellation requests must be submitted by email, text, or phone to Rescue Ready Education's course coordinator.

The date of the cancellation request will be considered the official cancellation date.

Rescheduling:

Participants may request to reschedule their course date without penalty if the request is made at least 7 calendar days before the original course start date, subject to availability.

Exceptions:

In cases of medical emergencies or other extenuating circumstances, exceptions to the cancellation policy may be considered at the discretion of Rescue Ready Education. Documentation may be required.

Refund Processing:

Refunds, if applicable, will be processed within 7 business days from the official cancellation date.

Refunds will be issued using the original payment method.

By enrolling in the Rescue Ready Education first aid course, participants acknowledge that they have read, understood, and agree to abide by the terms of this cancellation policy.